

Instructions for use eCharge+



General

Public charging has never been easier

- Find charging stations near you or at specific address
- Filter the map for charging stations that are relevant for you
- Get the availability of the charging points in real time

Choose from different payment methods

- Contract-based
- Direct Payment (Credit Card, PayPal, paydirekt)

Next level personalization

- App branding and word modules
- Hybrid app architecture

Compleo eCHARGE+ app is free of charge

- No registration required for public charging stations
- Easy download on the App Store and on Google Play

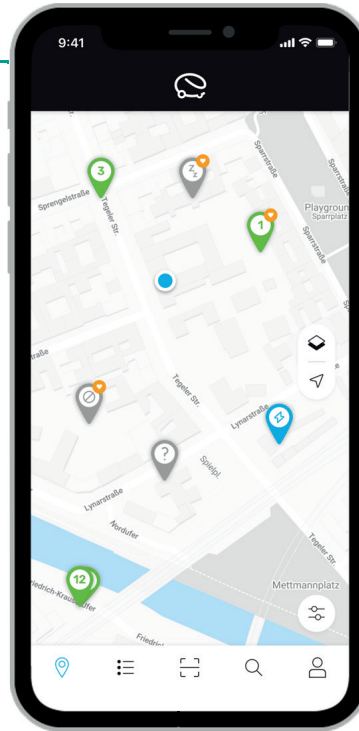


General

Quick Walkthrough

Never miss a charging station.
Next to the map view, the
intelligent list view shows
nearby charging stations.

State of charging points easy
to detect through intuitive
map pins.



Unique QR-Code and
charging point number
scanner.

The search function helps
you to plan your trips and
drive to specific charging
points.

Use the filter function to
see only relevant charging
stations.

In the "profile menu" you
can check your charging
history, add payment
methods and get support.



Tabbar provides quick navigation
through app.



Available



Closed now



Occupied



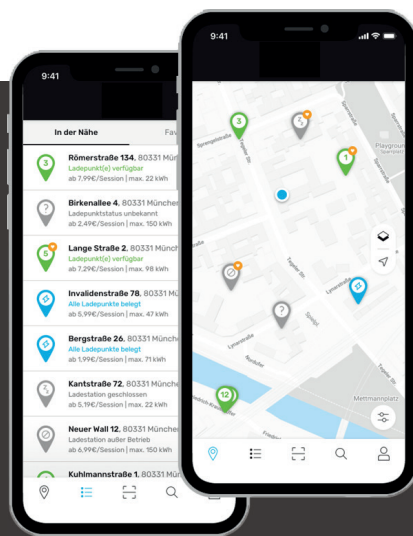
Unknown



Not available

Public Charging

01

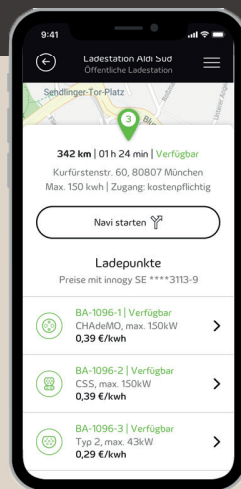


Find charging stations near you or at a specific address.

Filter the map according to the charging stations relevant to you.

Use map or list view.

02



Check the availability of charging points in real time.

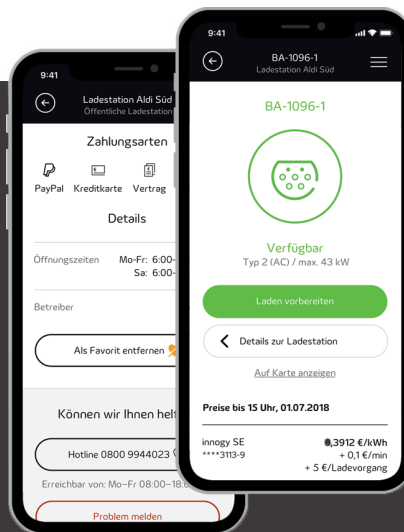
Get comprehensive information about charging station.

See the best price based on the configured payment method.



Add your preferred payment method once and start charging even faster in the future.

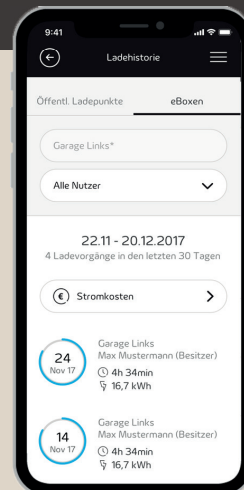
Pay conveniently with PayPal, credit card, giro pay (paydirekt) or your charging contract directly via the app.



03

Never miss the charging costs, all price modules are transparent and shown before the charging process.

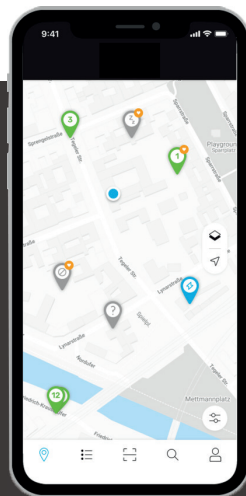
Always keep an eye on active charging processes and track the charging history.



04

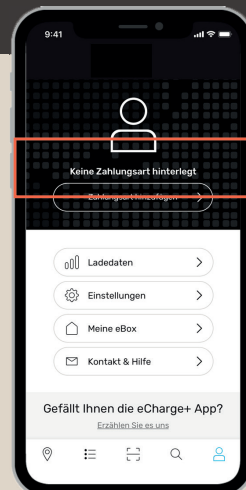
Contract Handling

01



Open the “profile menu” located right in the Tabbar.

02

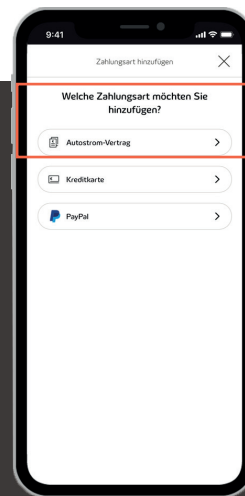


Select “Add payment method” at the top if none is defined yet.

Further payment methods can be defined in the settings.

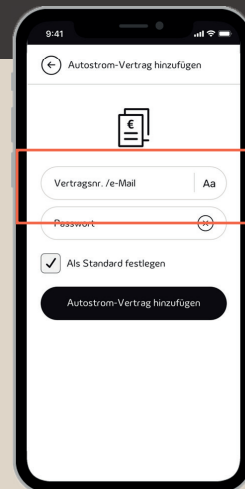
Choose "Autostrom Vertrag" and continue.

Proceed the same way if you wish to define another payment method.



03

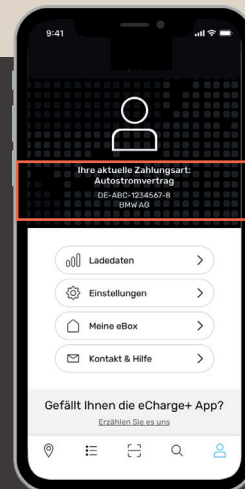
Fill in your Contract ID (EMAID) or your email address and complete the setup by entering your password.



04

Charging sessions can now be activated via your contract.

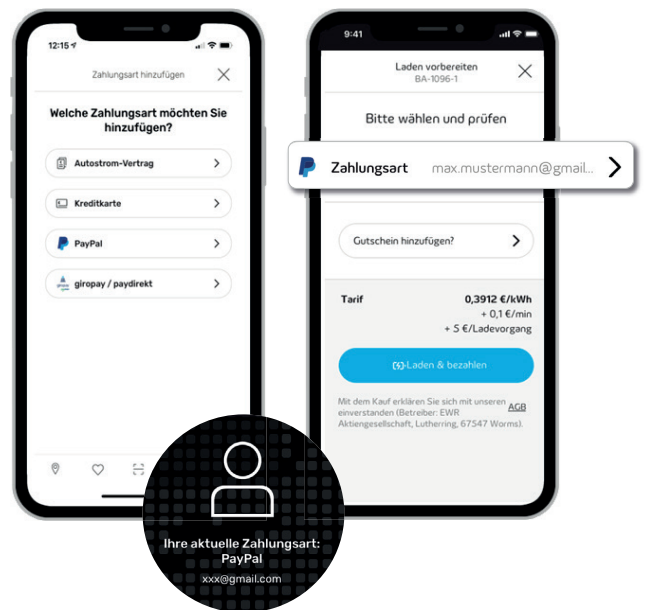
The app is automatically transferred to the design of your provider.



05

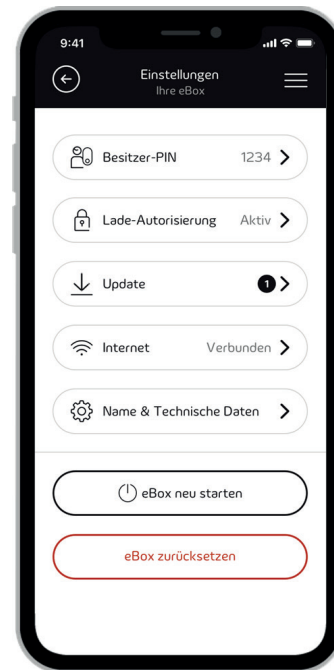
Direct Payment

- 01 Use the “profile menu” item to configure your payment method.
- 02 Select “Add payment method” to configure a new payment method.
- 03 Credit Card, PayPal and giro pay (paydirekt) are available for Direct Payment.
- 04 Enter your payment information and store your billing address for charging directly in the app.
- 05 In the “prepare charging” step, select your type of payment.
- 06 The price is displayed at the charging station details if Direct Payment is supported at the respective charging point.



Home Charging

- 01 Open the menu and select “Home charging” to start the configuration.
- 02 Define a pin to unlock the eBOX touch.
- 03 Protect your eBOX from being used by unauthorized users.
- 04 You will be notified when software updates are available – easy installation via the app.
- 05 Change the internet connection (WiFi or LAN).
- 06 Get all necessary information about your eBOX when you need it.



Highlights

Always connected: As the owner or co-user of a private charging box (eBOX smart, eBOX professional or eBOX touch) you can link your eBOX to the eCHARGE+ app.

Easy configuration: Configure and manage your charging box conveniently from your living room via an internet connection.

Close monitoring: Benefit from further development of intelligent functions that automate your eBOX control more closely.

Customized: Adapt it to your personal needs.



The power to move



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